

## NHS Trust Hospitals & Birthing Centres

### Applicable to **MEDICARE ~ ORIGINAL & TWINS**

- Orders**
- \* Orders must be confirmed by way of an official Purchase Order.
  - \* Accurate delivery address must be supplied.
  - \* Contact and signee details must be clearly stated including telephone number.
- Prices**
- \* Cost prices are quoted in GB Pounds (excl VAT). VAT will be charged at the standard rate.
  - \* These prices are valid for all orders received before 31st Dec 2018.
- Payment**
- \* All orders are subject to 50% non-refundable deposit to be paid on placement of order.
  - \* The balance to be paid on receipt of goods.
  - \* Title of the goods remains with NSAuk until payment has been received in full.
  - \* A VAT invoice/receipt will be issued on receipt of final payment.
- Deliveries**
- \* Delivery will be made direct to NHS Hospital/Trust/Birthing Centre on Pallets.
  - \* Delivery will be charged at cost.
  - \* **Delivery leadtime currently 6-8 weeks from receipt of confirmed order but can be up to 14 weeks. Delivery date will be advised on order placement.**
  - \* NB (1) Mattresses & cots are manufactured at different locations - every effort will be made to co-ordinate simultaneous delivery of all items.
  - \* NB (2) Products cannot be despatched until a valid contact name, phone number & email address has been provided at the delivery address.
- Special Deliveries**
- \* An **Unpack & Build** service is available on request. Individual charges apply, subject to location etc.
- Returns**
- \* Returns of any kind are not applicable on this item unless confirmed to be a manufacturing fault. In this instance the BabyBay will be collected for inspection & if applicable, exchanged 1 for 1.
- Guarantee**
- \* A 12 month warranty is valid only in respect of defects found to be due to faulty workmanship or materials. This guarantee is no longer valid if the damage has been caused by negligence, a fall, alteration or repair by any unauthorised person or if the product has been resold.